



TELEHEALTH CHECKLIST

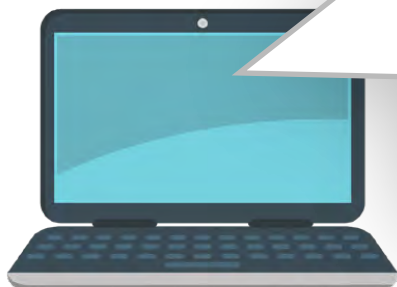
ARcare is happy to offer telehealth services. To connect to your provider for your telehealth visit, follow these simple steps.



You will need a computer, tablet, or smartphone with a reliable internet connection. Have your cell phone with you in case your care team needs to call you.

- ▶ You will receive a text or email notification with a link to join the visit. **Click the link** and enter your information to join the provider's waiting room.

Zztest has a telehealth appointment with Training Provider on 7/20/2023 at 2:45 PM. Please have your medication list and any other over the counter medications with you. Please click this link <https://telehealth.greenwayhealth.com/trainingprovider> 5 minutes prior to your appointment. We look forward to your appointment. Reply C to confirm, R to reschedule, or X to cancel. Reply STOP to opt out.



ARcare

Welcome to Greenway Health Telehealth!

Join Your Telehealth Call

I am a patient I am attending a patient's appointment

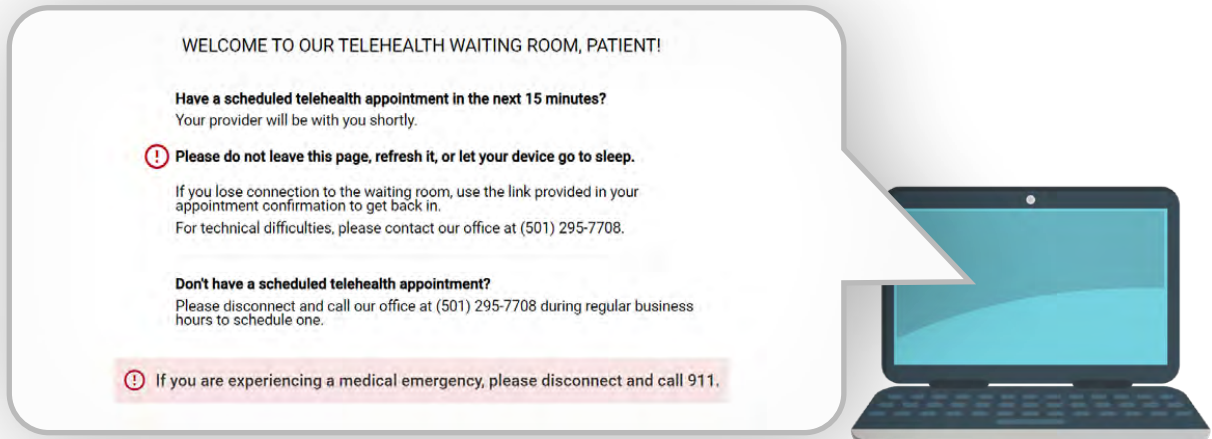
Patient's First Name * Patient's Last Name * Patient's Date of Birth (MM/DD/YYYY)

I have read and acknowledged the [privacy policy](#).*



For technical difficulties, please contact our office at 501.295.7708. If you have missed your appointment, please call 1.800.407.1689.

- Once you are in the waiting room, **DO NOT** navigate away from the page or let your device fall asleep. If you do, your provider cannot start the visit.



WELCOME TO OUR TELEHEALTH WAITING ROOM, PATIENT!

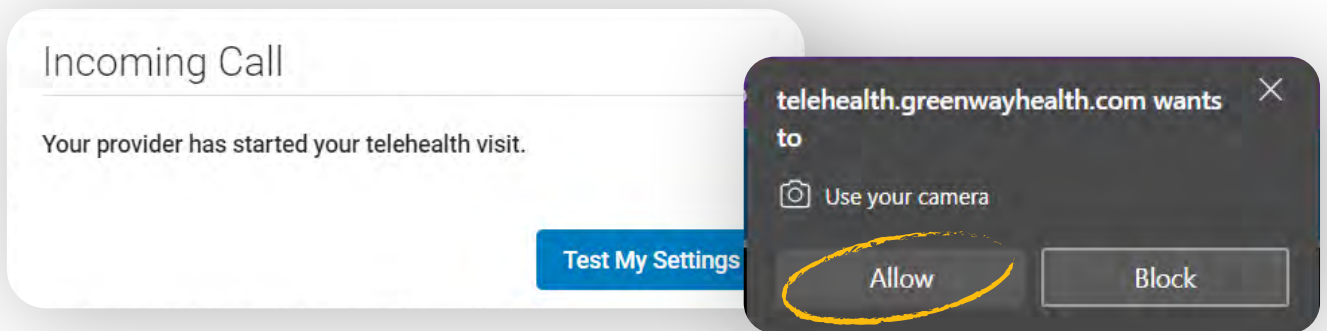
Have a scheduled telehealth appointment in the next 15 minutes?
Your provider will be with you shortly.

⚠ **Please do not leave this page, refresh it, or let your device go to sleep.**
If you lose connection to the waiting room, use the link provided in your appointment confirmation to get back in.
For technical difficulties, please contact our office at (501) 295-7708.

Don't have a scheduled telehealth appointment?
Please disconnect and call our office at (501) 295-7708 during regular business hours to schedule one.

⚠ If you are experiencing a medical emergency, please disconnect and call 911.

- When the provider is ready, you will receive an incoming call notification.



Incoming Call

Your provider has started your telehealth visit.

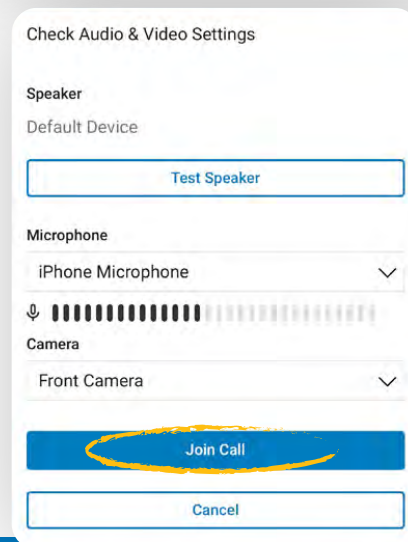
Test My Settings

telehealth.greenwayhealth.com wants to

Use your camera

Allow Block

- **Allow access to your microphone and camera.** Click 'Join Call' and you're ready to start your visit!



Check Audio & Video Settings

Speaker
Default Device
Test Speaker

Microphone
iPhone Microphone

Camera
Front Camera

Join Call

Cancel