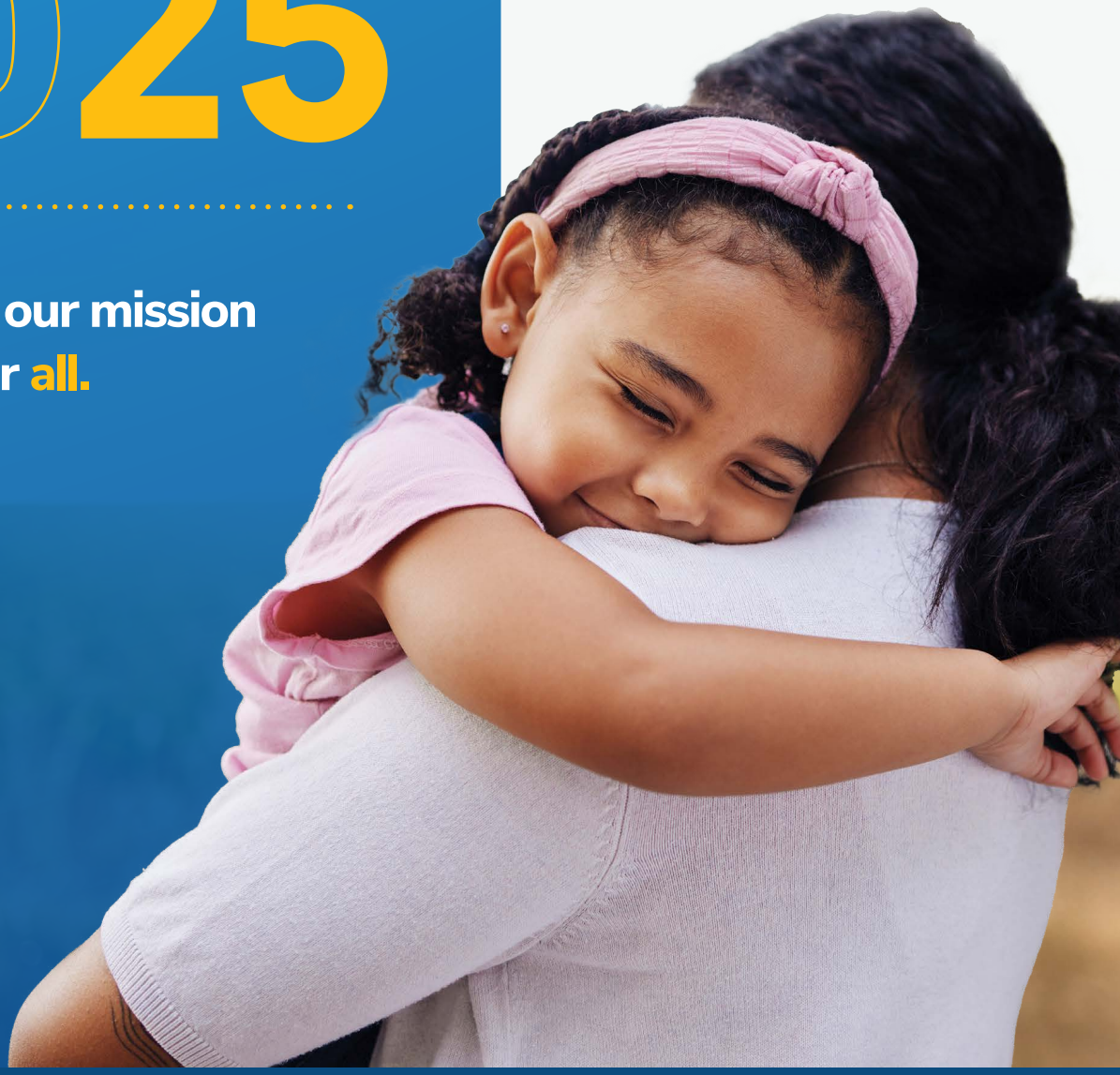
arcare

Impact Report 2025

Continuing our mission of health for all.



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LETTER FROM DR. COLLIER

As I reflect on the past year, I'm reminded that the heart of Arcare has always been simple: showing up for people when they need us most. Every patient seen, every partnership strengthened, and every new program launched is another step toward fulfilling our mission of Health for All.

2025 was a year of meaningful growth and impact. Together, we expanded our reach by opening 24 new locations, including a behavioral health clinic in Memphis, Tennessee, growing our footprint to four states. We also transitioned our Mississippi clinics to the Arcare name and launched a new logo. Our Kentucky clinics added a new mobile unit to their fleet, which led to a deep partnership with NearTown Recovery Center, allowing us to deliver on-site care and serve more than 20 patients each week.

We also made important investments in the future of healthcare. We launched the Sharon Oaks LPN Program, investing in the next generation of caregivers who will serve our communities with skill and compassion. We also expanded access to behavioral health services through our partnership with Peregrine Health, helping ensure more patients receive the support they need.

I've always said that we're only as strong as our partnerships. 2025 brought deepened relationships that are making a real difference close to home. Our work with the White County Jail's Re-Entry Program continues to provide continuity of care for individuals transitioning back into the community. And with the opening of the Chad Rampley Arcare Clinic on the campus of John 3:16 Ministries, we are meeting patients where they are, removing barriers, and extending care to those in vulnerable life transitions.

These efforts are not just milestones; they are reflections of who we are. They represent our commitment to delivering comprehensive care that is accessible, affordable, and rooted in compassion. Most importantly, they demonstrate what's possible when we work together, with our partners, our providers, and our communities, to improve health outcomes and promote health equality.

Thank you for being part of this journey.

Steven Collier, Founder & CEO

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OUR MISSION

We want to see a world where quality healthcare is readily accessible to every person, and our mission of Health for All allows this vision to become a reality. Our clinics accept every patient, regardless of insurance status or ability to pay.

OUR VALUES

Our values shape how we care for every person, every day, guiding us as we work to make Health for All a reality in the communities we serve.

S **Stewardship**
Caring for our resources today so we can continue serving others tomorrow.

P **Positive Attitude**
Bringing energy, encouragement, and compassion to every interaction.

I **Integrity**
Doing what's right with honesty, accountability, and dedication.

R **Respect**
Treating every person with dignity and valuing every voice.

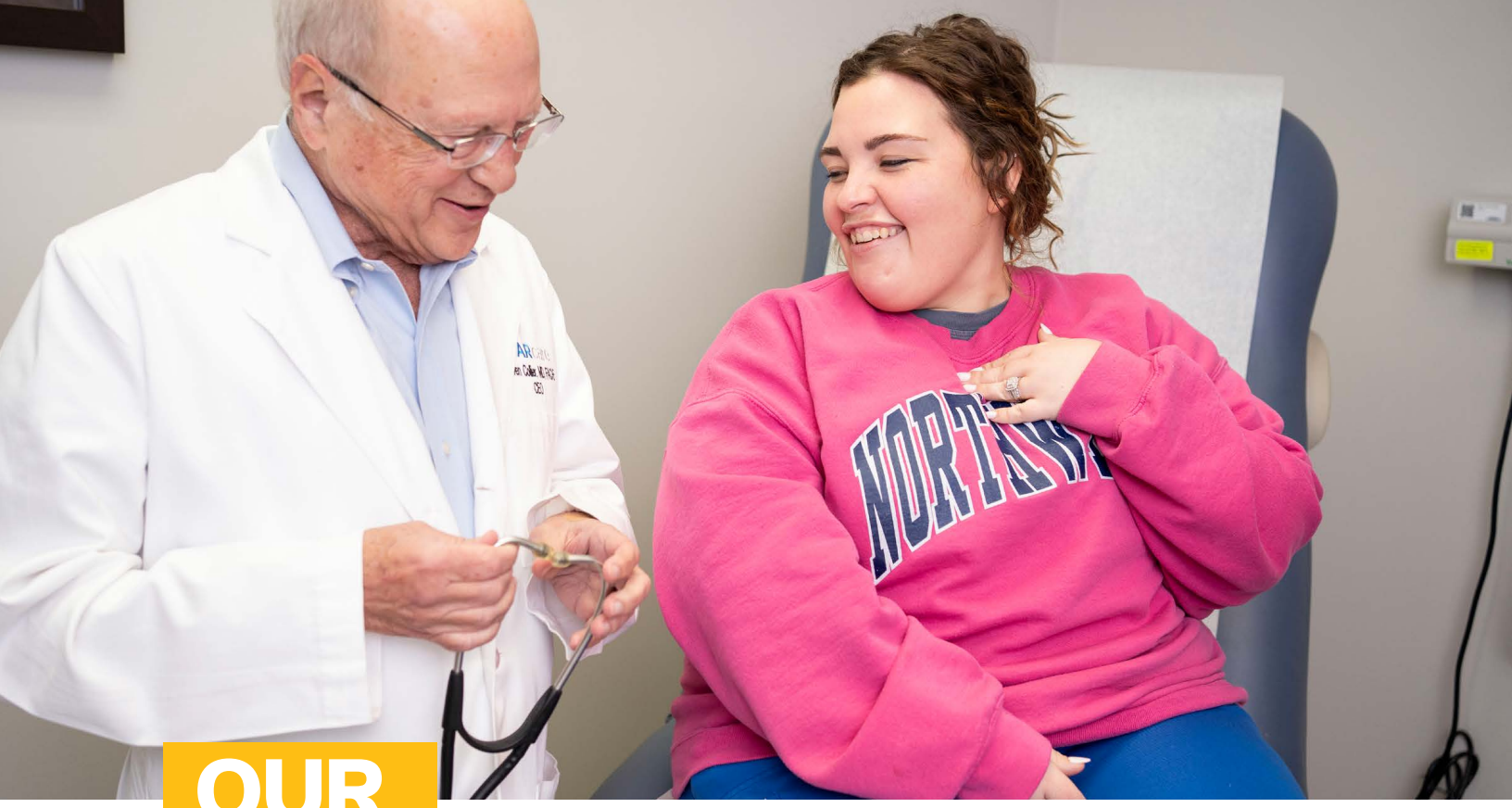
I **Improvement**
Always looking for ways to grow, learn, and deliver better care.

T **Teamwork**
Working side by side to improve health outcomes for all.

OUR ROOTS

Arcare began in the small town of Augusta, Arkansas, and remains deeply connected to the communities we serve. As a non-profit, we actively invest in these communities through the Arcare Foundation, which ensures local needs are met with meaningful, community-based initiatives.

Arcare is growing—and our strength comes from the people we serve and the dedicated professionals who serve them.



OUR LEADERSHIP

BOARD OF DIRECTORS

President
Ms. Betty Kate Thompson, Woodruff County, AR

Vice President
Rev. Gary Browning, Woodruff County, AR

Treasurer
Ms. Marsha White, Woodruff County, AR

Secretary
Ms. Ella Watson, White County, AR

Chief Executive Officer
Steven F. Collier, MD, Woodruff County, AR

BOARD MEMBERS

Ms. Janice Beard, Woodruff County, AR

Mr. Doyle Fowler, Woodruff County, AR

Ms. Patricia Holloway, Prairie County, AR

Mr. David Morris, White County, AR

Mr. Bill Patton, White County, AR

Ms. Martha Ray, Woodruff County, AR

Ms. Ellen Russell, Pontotoc, MS

Mr. Rick Swinney, Woodruff County, AR

Mr. Floyd Waymire, Cross County, AR

Ms. Janet Wright, White County, AR

Mr. Bill Brown, Stone County, AR

EXECUTIVE TEAM

Steven F. Collier
Chief Executive Officer

Talmage J. Whitehead
President & Chief Financial Officer

Winston Collier
Chief Legal Officer

Clint Shackleford
Chief Operating Officer

Chris Gibson
Chief Operating Officer

Lauren Fields
Chief Nursing Officer

Jeremy Beehn
Chief Financial Analyst

Joey Flowers
Chief Strategy Officer

Jamie Mobley
Chief Experience Officer

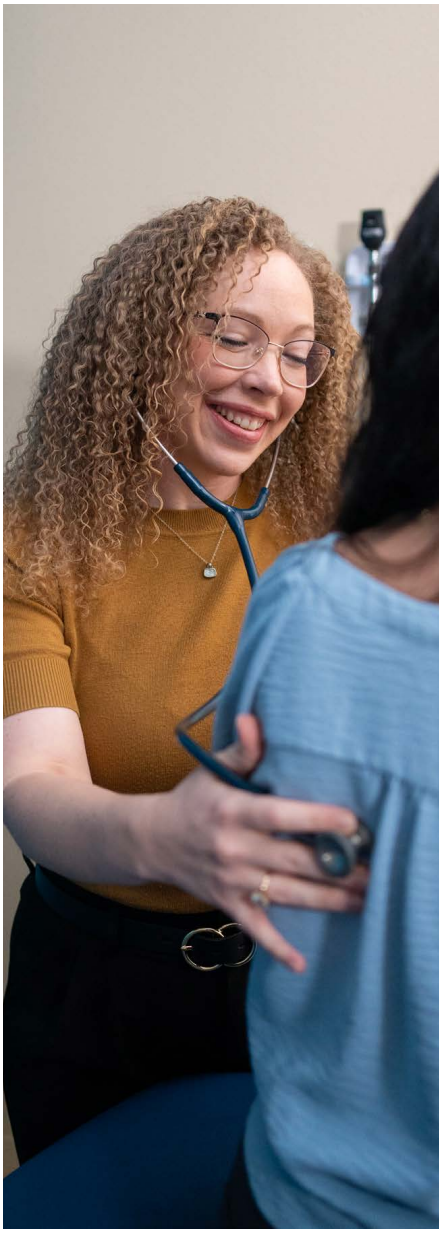
Melissa Masingill
Chief Development Officer

Brody Eaton
Medical Director

Stephen Finley
Chief Risk Officer

A TEAM THAT CARES

1600+
Employees



672 **New employees added in 2025.**

Our employees are the driving force behind our mission of Health for All, bringing compassion, dedication, and expertise to every patient interaction. Each day, they go above and beyond to deliver comprehensive, accessible care that truly changes lives. Through their commitment, we are improving health outcomes and making a lasting difference in the communities we serve.

89%
Arkansas

8%
Kentucky

2%
Mississippi

1%
Tennessee

our four pillars

Economic Development

A community with vast economic opportunities is a stronger community. We work with local businesses and chambers of commerce to promote economic growth and extend job opportunities across our footprint.

Education

Education is the bedrock of wellness. We offer services to promote education, including reading lessons, early learning classes, adult education classes, before and after-school events, scholarships, and school-based health centers.

Transportation

One of the greatest barriers to accessing medical care in rural communities is transportation. We ensure everyone can get the care they need by coordinating van services to and from the most remote communities in our footprint.

Wellness

The Arcare Foundation offers diabetes management, health education, fitness programs, and countless other services to help people understand and improve their health. From treating existing diseases to preventing future ones, we keep Arkansans of all ages as healthy as possible.

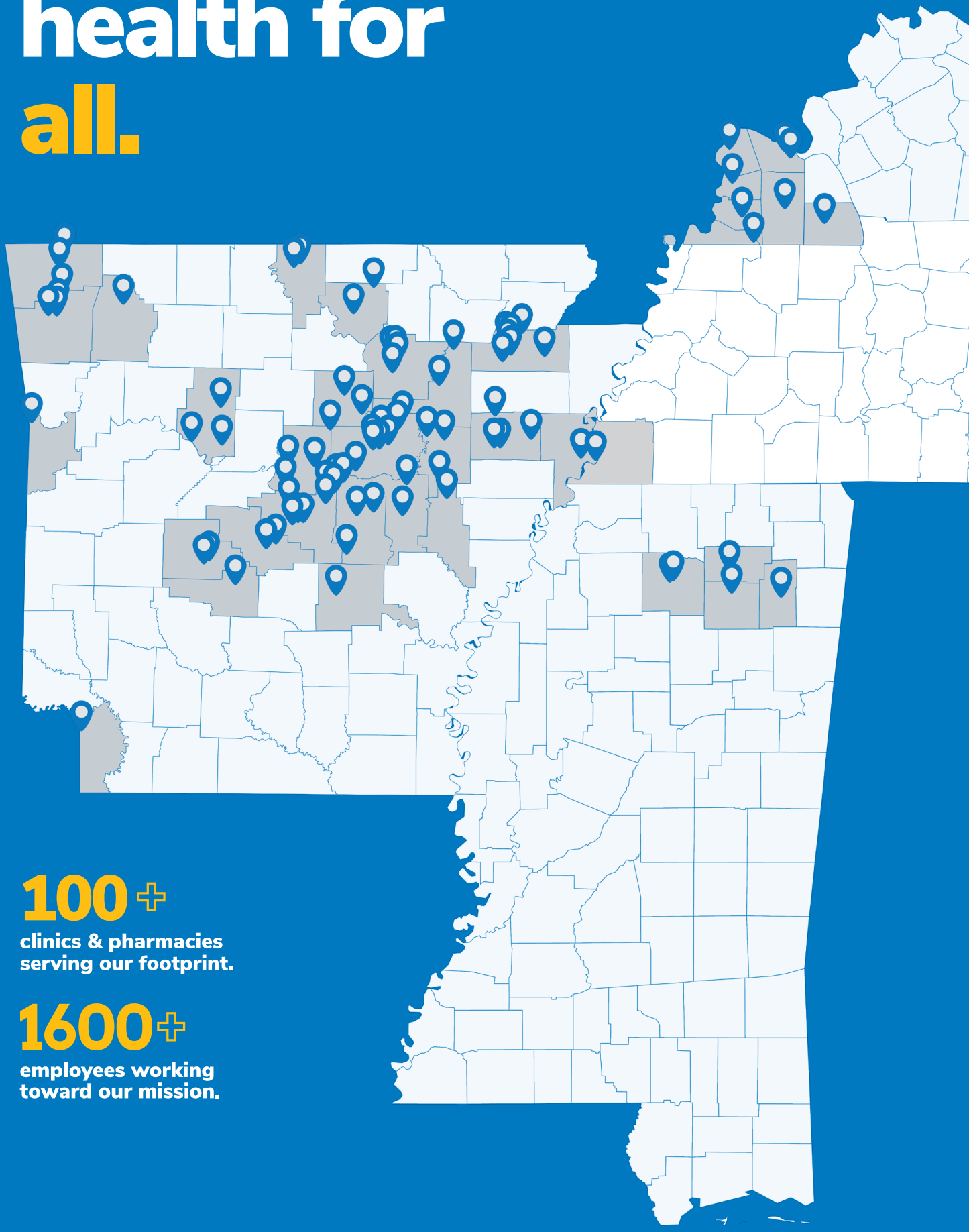
A YEAR OF GROWTH

Every new clinic and pharmacy represents more than a location. It represents the patients and families we have the privilege to serve. With each opening, we expand our reach and strengthen our mission.

24 NEW OPENINGS IN 2025:

McCrory Pharmacy
Searcy East
Lowell Pharmacy
Bardwell, KY Pharmacy
Atkins Clinic
Atkins Pharmacy
Clinton, KY Pharmacy
Mayflower School-Based Health Center
White Hall Pharmacy
Fort Smith Rheumatology
Memphis Behavioral Health
Judsonia Pharmacy
Bald Knob Pharmacy
Fayetteville Rheumatology
Oxford, MS Medical
Rose Bud Pharmacy
Little Rock Endocrinology
Jonesboro Endocrinology
John 3:16 Clinic
Watson Chapel Clinic
Oxford, MS Pharmacy
Mountain Home West
Russellville School-Based Health Center
Jacksonville School-Based Health Center

health for all.



100+
clinics & pharmacies serving our footprint.

1600+
employees working toward our mission.

A NEW LOOK

A fresh look that honors our roots and points to a future we can be proud of.

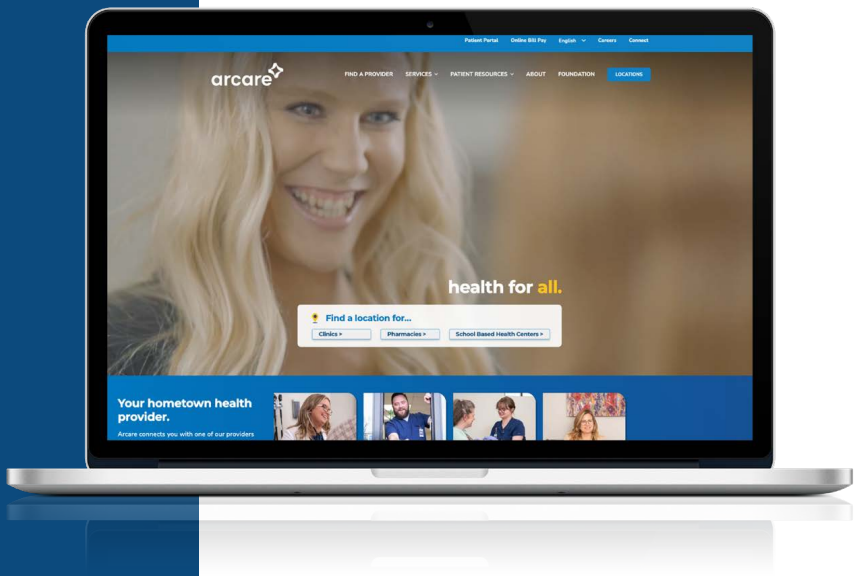
OLD LOGO

ARcare

NEW LOGO

arcare

In the fall of 2025, Arcare introduced a refreshed logo to strengthen the brand. By removing the emphasis on “AR” and refining the continuum icon, the new design brings focus to Arcare as one connected organization, while still honoring the legacy and trust we’ve built over 40 years.

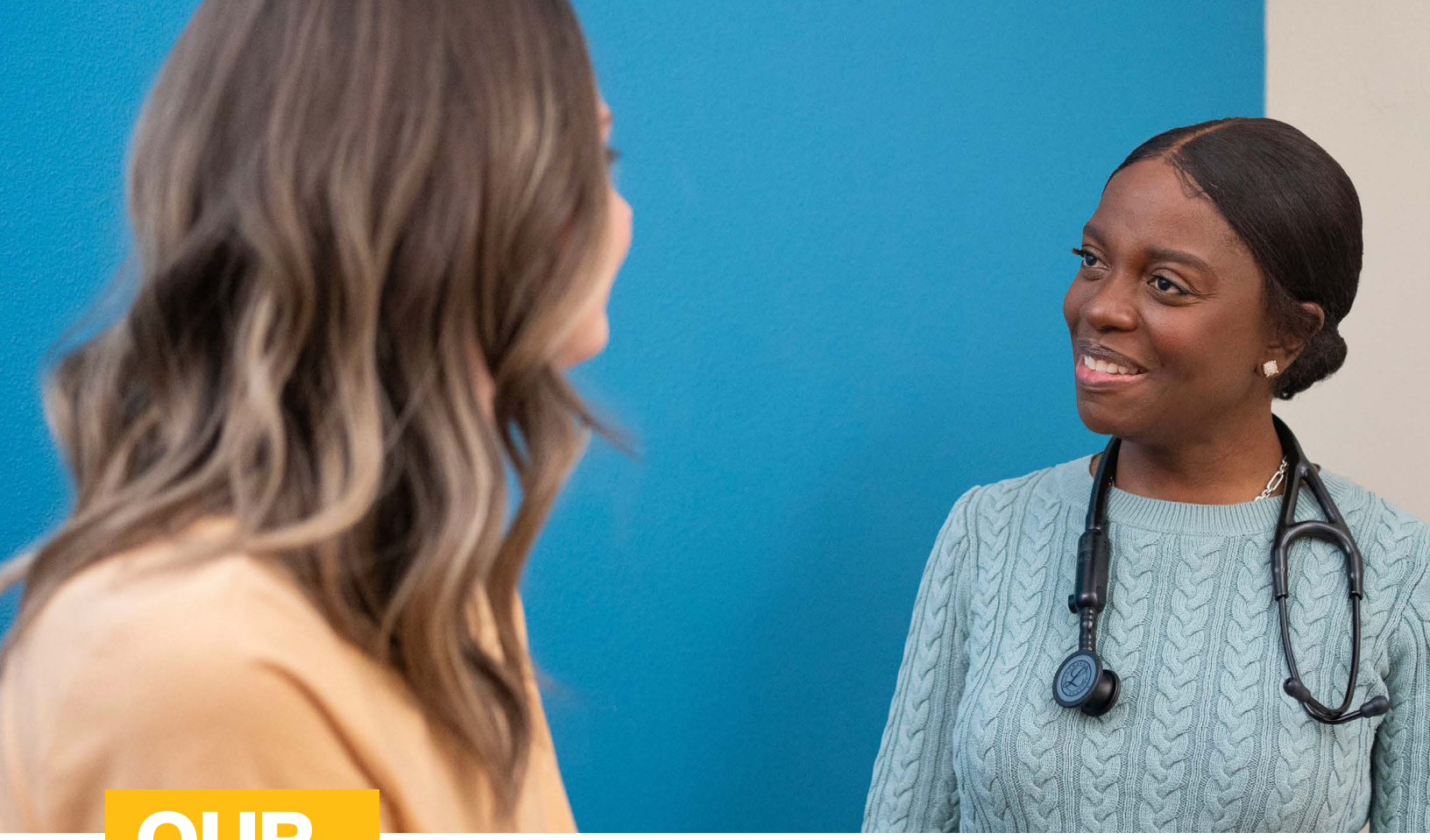


This transformation also marked an important step toward becoming one unified brand. In 2025, MississippiCare clinics transitioned to the Arcare name, joining our Arkansas and Tennessee locations under a single identity. Kentucky locations will also hold the Arcare name in 2026. This consistency strengthens recognition and trust, ensuring that no matter where patients encounter us, they know they can expect the same care.

Alongside the logo update, Arcare’s website was fully reimagined with a brand-new design, creating a more modern, user-friendly digital experience for our patients and communities.

arcare
Healing communities, building careers.
90+
clinics & pharmacies serving our footprint.
1600+
employees working toward our mission.
JOIN THE TEAM
arcare.net/careers

arcare



OUR PATIENTS

Our patients are at the heart of everything we do. Every decision we make, whether expanding services, opening new clinics, or investing in our care teams, is guided by a commitment to serve them with compassion, dignity, and excellence. We are honored to care for individuals and families across our communities, and we never lose sight of the trust they place in us each day.

That trust drives us to continually improve health outcomes by providing comprehensive, affordable, and accessible care. More than anything, we are inspired by our patients, their stories, their resilience, and their belief in our mission of Health for All.

130,000

patients served in 2025.

480,000

total clinic visits in 2025.

Breakdown by Specialty

361,096
Primary Care Visits

75,305
Behavioral Health Visits

3,697
Pharmacy / Infusion / Injectable Medications

26,408
Rheumatology Visits

4,802
Endocrinology Visits

10,574
Pediatric Visits

PATIENT DEMOGRAPHICS

The Arcare network of clinics and pharmacies was founded on the mission of Health for All.

Children Under 5 : 4%

Children 5–11 : 8%

Adolescent 12–17 : 8%

Young Adult 18–24 : 9%

Adult 25–44 : 28%

Middle Age 45–64 : 28%

Older Adult 65–74 : 10%

Senior 75+ : 5%

58%

Female patients

42%

Male patients

9%
Uninsured

36%
Medicaid

20%
Medicare

35%
Private Insurance

63%

Patient retention

Up from 59% in 2024

18%

Patients below 200% of Federal Poverty Level

*200% and Above: 1%

*Unreported: 82%

SPECIALTY POPULATIONS

8,832 Patients Experiencing Homelessness

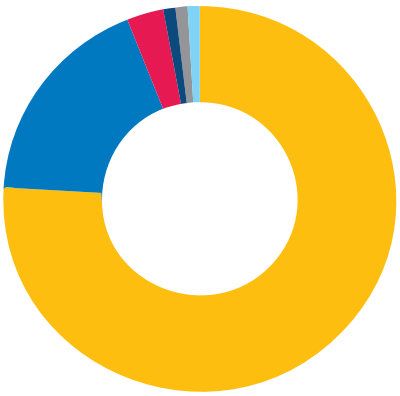
4,876 School-Based Patients

367 Migrant Workers

385 Veterans

2,759 LGBTQIA+

1,783 Non-English Speakers



White : 76%

Black/ African American : 18%

Unreported : 3%

More than one race : 1%

Asian : 1%

Pacific Islander : 1%

6%

Hispanic/Latino

QUALITY & CLINICAL OUTCOMES

SCREENING RATES

A1c - 79%

Cervical Cancer - 32%

Hep C - 60%

HIV - 46%

LDL - 53%

Breast Cancer - 38%

Depression - 63%

Colorectal Cancer - 41%

Early screenings and preventive health measures empower patients to detect issues sooner, manage conditions more effectively, and ultimately lead longer, healthier lives.

PREVENTIVE MEASURES

Medicare Annual Wellness. 47%

Child and Adolescent Wellness. 42%

Influenza Vaccine 15%

Pnuemococcal Vaccine 7%

Childhood Immunization 1%

BMI Screening and Followup. 83%

Asthma Therapy 73%

Weight Assessment in Children 95%

Fall Risk 68%

66%

A1C Controlled

55%

High BP Controlled

54%

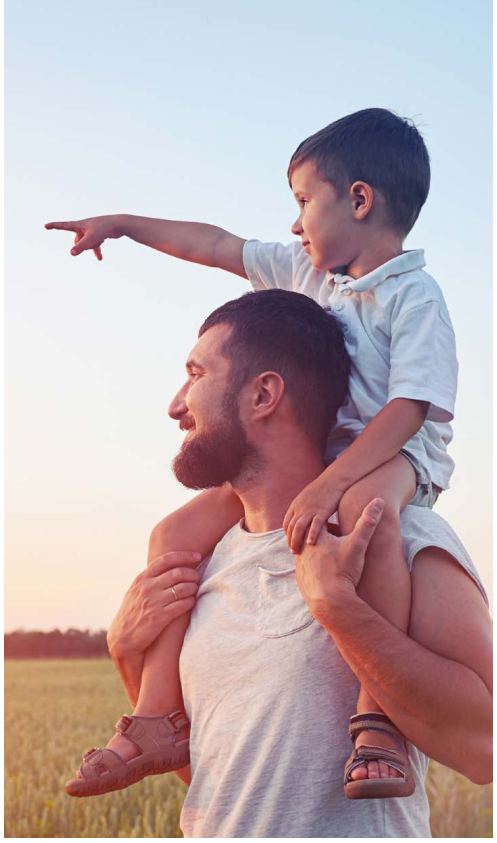
HIV Linkage to Care

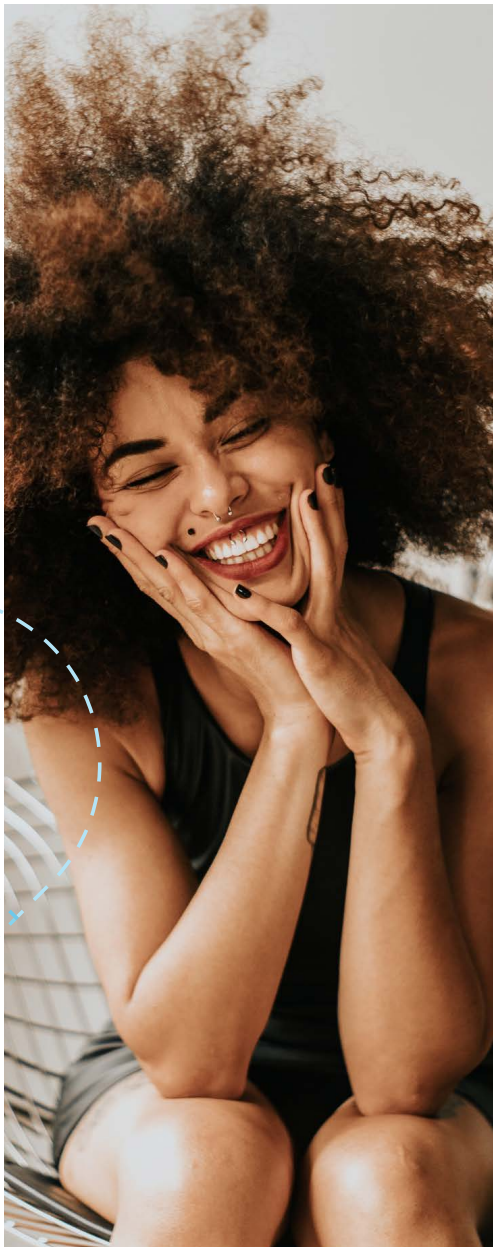
14%

Depression Remission

79%

Tobacco Use and Cessation





STRENGTHENING PARTNERSHIPS

JOHN 3:16 MINISTRIES

Opening the Chad Rampley Medical Clinic

Arcare expanded access to care in a meaningful way through a strengthened partnership with John 3:16 Ministries, opening the Chad Rampley Medical Clinic on its campus in Charlotte, AR.

This on-site clinic brings primary and behavioral healthcare directly to residents, staff, and families, supporting a community focused on healing in body, mind, and spirit. Previously served through nearby locations, individuals can now receive care more quickly and consistently, a vital step in strengthening recovery journeys and improving health outcomes.

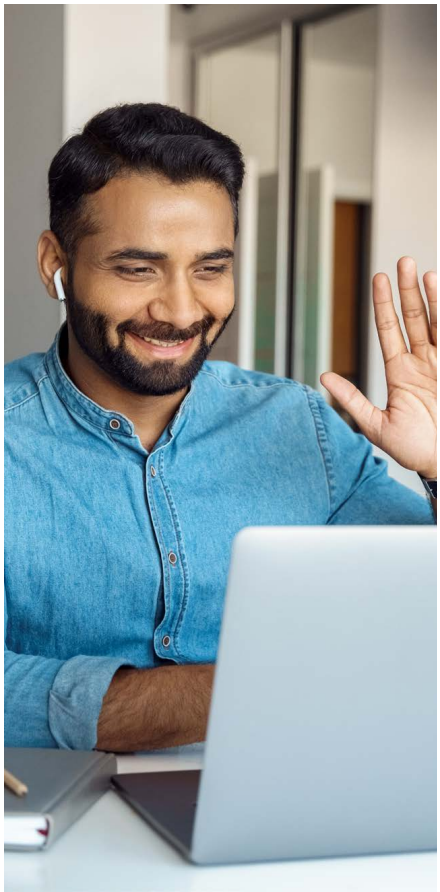
Made possible through generous donor support and named in honor of a former program graduate, the clinic reflects Arcare's ongoing commitment to Health for All.

"Partner, partner, partner."
- Dr. Steven Collier

PEREGRINE HEALTH

Arcare expanded its partnership with Peregrine Health to significantly increase access to behavioral health services across rural communities. Building on a successful pilot program launched in 2024, the collaboration now reaches more than 70 clinics across Arkansas, Kentucky, Tennessee, and Mississippi, bringing essential mental health and substance use services to areas where access was previously limited or nonexistent.

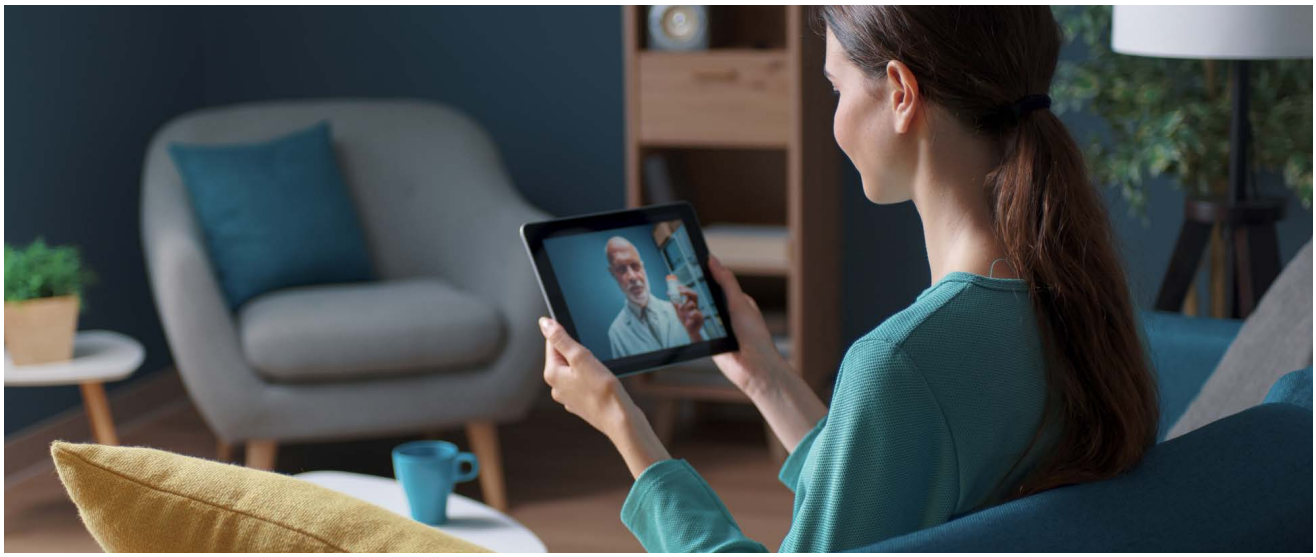
Through Peregrine Health's technology- enabled care model, Arcare patients can now connect with licensed behavioral health professionals through a combination of telehealth and on-site support. This partnership is expected to deliver more than 50,000 patient visits annually, helping close critical gaps in care for thousands of individuals, many in very rural communities. By strengthening access to behavioral health services, Arcare continues to advance its mission of Health for All, promoting health equality and ensuring every patient has access to the care they need.



Expected to deliver

50,000

patient visits annually



INVESTING IN GROWTH

OPENING ENDOCRINOLOGY

Arcare broadened its specialty care services with the introduction of endocrinology through clinics in Little Rock and Jonesboro. These services provide specialized support for patients managing diabetes and other endocrine disorders, including long-term treatment and ongoing monitoring. By bringing an established endocrinology practice into the network, patients can continue seeing a trusted provider while gaining improved access to care for complex, chronic conditions.

As Arcare continues to grow its specialty offerings, the addition of endocrinology reflects a commitment to delivering comprehensive, affordable care to the communities it serves. This expansion strengthens connections between specialty and primary care, helping patients receive more coordinated support for their long-term health needs.

➤ **Dr. Chitharanjan Duvoor**
Arcare Endocrinologist

*painting created in memory of Sharon Oakes

SHARON OAKES LPN PROGRAM

Arcare expanded its commitment to workforce development through the launch of the Sharon Oakes Clinical Advancement Program in partnership with the University of Arkansas-East Arkansas Community College. Based at the Arcare Training Center in Augusta, the Practical Nursing program provides classroom instruction, simulation training, and hands-on clinical experience to prepare students for careers as licensed practical nurses. The program features a state-of-the-art simulation lab designed to give learners realistic, practical training in a supportive environment.

Through this initiative, Arcare is helping address the shortage of LPNs in Arkansas, particularly in rural communities, while also creating new opportunities for employees to advance their careers. The program reflects Arcare's Health for All mission by investing in the next generation of nurses and helping shape the future of care.

About Sharon

The LPN program proudly bears the name of Sharon Oakes, whose life and career left a lasting impact on Arcare's footprint. A member of the Arcare family from its earliest days, Sharon began her healthcare journey as a medical assistant and, through determination and late-night classes, advanced to become a licensed practical nurse and later a registered nurse. By creating a pathway for medical assistants to become LPNs without the burden of night classes, this program honors Sharon's legacy, opening doors for others to follow in her footsteps and continue her lifelong mission of care.

24

Specialty Events

261

Community Events

$117,934

Given to community agencies, schools, and nonprofits in sponsorships and donations across our footprint.

29 School Sponsorships

30 Chamber Sponsorships

51 Nonprofits & Agencies Sponsorships

20 Community Event Sponsorships

ENGAGING IN COMMUNITY

Building stronger communities one connection at a time.

While our clinics and pharmacies are where care begins, our commitment extends far beyond those walls. We believe meaningful healthcare happens when we meet people where they are, whether that's in schools, at community events, alongside local nonprofits, or in partnership with agencies working toward the same goal of healthier communities. By showing up in the places that matter most to our patients and families, we strengthen relationships, build trust, and create new pathways to care.

Throughout the year, our teams are actively engaged in the communities we serve, participating in local events, supporting civic organizations, and investing in partnerships that align with our mission. These moments of connection allow us to listen, learn, and respond to the unique needs of each community. They also reflect our commitment to providing comprehensive care that is not only accessible and affordable, but deeply rooted in understanding the people we serve.

105+
Community Partners

ACHIEVING EXCELLENCE

Each year, Chambers of Commerce across the country bring together emerging leaders to participate in programs that offer valuable networking, team-building, and insight into their local communities and states. These experiences allow our team members to grow professionally while sharing the Arcare story and building meaningful connections that support future partnerships.

Allison Sparks - Batesville Leadership

Anna Hall - Conway Leadership

Emily Brenneman - Searcy Leadership

Blake Schrepfer - Searcy Leadership

Andrew Fraser - Searcy Leadership

Chelsea Blackwell - Paducah Leadership

Logan Moore - Jacksonville Leadership

Garrett Morgan - Leadership Arkansas

Natalie Carden - Bentonville Leadership

Emerson Goodwin - Leadership Benton County

Tamara Baker - Malvern/Hot Springs County Leadership

Laura Liberto – Oxford Lafayette Leadership

Health Center Program
IMPROVING HEALTH CARE ACCESS
2025 Awardee

Health Center Program
ADVANCING HIT FOR QUALITY
2025 Awardee

Grants Awarded in 2025:

FORHP Rural Health Network Development Grant

FORHP Delta States Rural Development Network Grant

HRSA Accelerating Cancer Screening Grant

HRSA Early Childhood Development Grant

AmeriCorps Retired Senior Volunteer Program

CDC Comprehensive High-Impact HIV Prevention Programs for Community-Based Organizations

Ryan White Part C and D Grants

Arkansas Better Chance Program Grant

Gilead FOCUS Partnership

Mississippi Qualified Health Center Grant

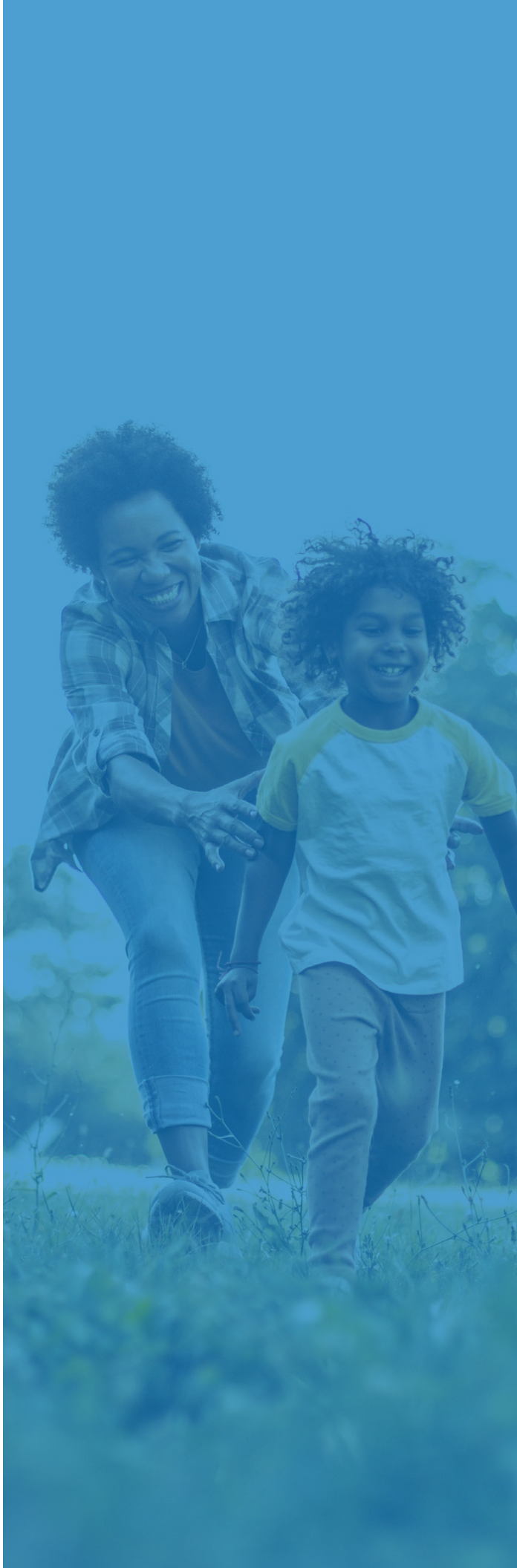
Kentucky United Health Care Partnership

Arkansas Office of Skills Development LPN Simulation Project

Blue and You Early Care Diaper Grant

Subrecipients on 2025 Grants:

Addiction Medicine Fellowship Grant
Peer Recovery Grant
Baptist Memorial Community Grant
UAMS Geriatric Workforce Engagement Program Grant
UAMS Colorectal Screening Partnership
Restore Hope Smart Justice Project
Arkansas Education Training Center
MS Title X Family Planning Grant
KY Title X Family Planning Grant
Heart Strong Project
CDC Diabetes Grant
Paducah Head Start project
Early Head Start Community Hub Partnership Grant
Save the Children Pre-School Partnership



arcare

We want to see a world where quality healthcare is readily accessible to every person, and our mission of Health for All allows this vision to become a reality. Our clinics accept every patient, regardless of insurance status or ability to pay.

Corporate Headquarters
117 S 2nd Street, Augusta, AR

P 870.347.2534 | F 870.347.2882

To find a location visit **arcare.net** or scan the QR code.

As a deemed Public Health Service employee under 42 U.S.C. 233(g)-(n), this health center receives Health and Human Services (HHS) Funding and has Federal Public Health status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals. HRSA FTCA